



# NEWS LETTER

**ASQ CANADA EDMONTON SECTION (0410)**

**Volume 1 Issue 6 www.asqedmonton.org June 2009**

## Mission

ASQ Canada Edmonton Section adds value to ASQ membership and promotes quality in Northern Alberta through facilitating local access to information and education on quality principles, practices and experience, and by providing opportunities to share ideas and learning.

## Quality Quote

**"Once you adopt and communicate a quality policy, stick with it, live it, and protect it. You get only one chance!" - Thomas Berry**

## Message from the Chair



Dear Fellow ASQ Members,

There is no doubt when we enjoy a role, time just flies... It's hard to believe June 2009 is already here and my role as your section chair (2006 – 2009) is coming to an end.

I would like to thank my entire fellow member leaders/executives these three years. Their excellent contributions and tremendous enthusiasm are much appreciated. I would also like to thank all the section members who took the time to attending various dinner events, supported the section activities and for providing feedback that helped us to decide how we can enhance values to your ASQ Canada membership.

I extend my sincere thanks to our outstanding guest speakers for providing very informative and interesting info to our members.

We had a very successful year. Our section has achieved 'Total Quality Award' level for the year 2007 – 2008 and has been recently recognized during the World Conference for Quality and Improvement at Minneapolis. We are on track and should be able to receive the 'Total Quality Award' for the second year (2008 – 2009) in a row. I extend my sincere thanks to all the members and member leaders who have contributed their best efforts to make it happen for us.

At ASQ Canada Edmonton Section we are committed and dedicated to achieve section management plan towards progressing benefits to our local members. During the last year we have accomplished many planned activities including:

- ❖ Arranged three sponsorships from renowned companies.
- ❖ Managed six dinner events consisting excellent presentations from our guest speakers.
- ❖ Increased local section membership.
- ❖ Arranged facility/plant tour (Norwood Foundry) for providing insight on casting foundry control processes.

I have really enjoyed serving as Section Chair for the last three years. I strongly believe that volunteering, especially for good causes is very personally rewarding.

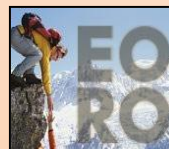
Going forward Allan Wilson will be taking on the task of Section Chair in the coming year. Allan has been our Vice Chair over the past 2 years. You may expect the next 'Message from the Chair' that you get will be from Allan.

New volunteers are always welcome. There are few positions available and your help would be highly appreciated in this regard. Please contact any of the section member leaders if you are willing to join ASQ Canada Section's executives' team.

At this juncture of economical uncertainty and tightening capital cost conditions, organizations are striving to compete not only providing superior products and services, but to save expenses in order to excel or survive.

Being quality professionals our role becomes important to enhance personnel competencies and relevant process efficiencies to achieve business goals at minimum cost.

ASQ provides necessary info and tools to accomplish your personal and organizational goals. I encourage you to take the advantage of ASQ's Each One Reach One (EORO) program and recruit more new members...



I would like to suggest visiting <http://www.asq.org/eoro/index.html> for more information in this regard. The new member leader's team would be back in action from

September 2009, for the time being let's enjoy the summer...

Wishing you all the best in pursuit of perfection...

*Akhilesh Manchanda, P. Eng.*

ASQ Canada Edmonton Section Chair (2006 – 2009)

## Upcoming Event: Annual General Meeting (AGM) & Presentation

**Topic:** Root Cause Analysis  
**Guest Speaker:** Derrick G. Olesen, P.Eng. MBA  
**When:** Wednesday, June 24, 2009  
**Time:** Registration at 6.00 PM followed by Dinner, AGM and Presentation  
**Cost:** \$10 for ASQ member, \$15 for Guest  
**Place:** Meridian Banquet/India Garden Restaurant, 76 Ave – 49 St Edmonton.

**Please confirm your presence through e-mail to us by June 19, 2009.**

### About Guest Speaker



Derrick Olesen P. Eng. MBA ASQ Certified Six Sigma Black Belt. Derrick has worked in the Oil and Gas Industry since 1982. He has a B Sc. In Mechanical Engineering – (University of Manitoba 1982) and an MBA – (University of Alberta,1997) He obtained ASQ Six Sigma Certification in 2003. He has experience working in the Resources sector in Facilities Engineering Design and Construction, Operations Engineering, and Pipeline Development. He has also worked in the downstream as a Business Analyst and as a Marketer in Supply Chain Management as an SAP change Agent and as the Supply Team Leader (Western Canada Lube and Specialties), He has been in the Refinery as a Six Sigma Black Belt, Reliability Engineer and Equipment Strategy Leader. He is currently the Equipment Strategy Leader at Imperial Oil – Strathcona Refinery.

### Presentation Overview

The presentation will provide an overview, or understanding level, of Root Cause Analysis (RCA). RCA is a systematic procedure, using a set of tools that allow people to look at facts objectively, identify problems, and find the root causes of those problems so they may be eliminated to prevent future failures. RCA is a team approach, similar to other tools - like FMEA's, Kepnor-Tregoe, Process analysis, Fault Tree Analysis - where knowledge of the events or process is important to the success. It is a tool, or process, to help separate hard facts from opinion. This presentation will discuss the Taproot R process.

### Welcome to New Members

Please welcome following members who are new to the Edmonton Section (0410) of ASQ Canada since the last issue of news letter. On behalf of Edmonton Section, the executives committee welcomes them and offers a complementary invitation for our upcoming evening event on June 24, 2009.

Alicja Borowski

Adriana Zuniga

Bonnie Chiu

Beverly Padget

Bradley Reid

David Hunchak

Fredrick Northup

Joanna Scheybeler

Kevin Verhulst

Natisha Stashko

Shen Rong Qiu

### Newly ASQ Certified Professionals

ASQ Canada Edmonton Section Executives congratulate the following quality professionals who were successful in ASQ Certification exams held in March 2009.

Ilieana Costiuc - HACCP

Kumud Dutta - CMQ/OE

Schjon Aster - CMQ/OE

Alma Siojo - CMQ/OE

### Upcoming Certification Examination

For list of category, application deadline and examination date, please click on the following link.

<http://www.asq.org/certification/dates>

## Volunteers Required

ASQ Canada Edmonton Section invites you to become part of section member leaders group and share your experience and new ideas in order to enhance values to ASQ members. There are few positions available including Chair Elect, Membership Chair, SMP Chair, Education Chair, Publicity Chair and Internet Liaison for the year starting from July 01, 2009 to June 30, 2010. Those who are interested please contact one of the member leaders as listed in this newsletter.

## Canadian Quality Congress

ASQ is supporting the First Canadian Quality Congress, at University of British Columbia, in Vancouver from August 19-21, 2009. All ASQ members are encouraged to attend the congress.

For further details please visit [www.CanadianQualityCongress.com](http://www.CanadianQualityCongress.com). A link to the registration form is also available on [www.asqedmonton.org](http://www.asqedmonton.org).

## News from ASQ Head Office

### Missed the World Conference? Read the Blog!

Four ASQ members volunteered to serve as our official bloggers throughout the World Conference in order to give you an inside look at the broad scope of events the conference offered. If you weren't able to attend the conference, the blog will provide you a great recap of what happened, day by day. If you attended the conference, check the blog anyway-there's no way one person can experience it all! [Read the blog.](#)

*A special thank you to this year's bloggers: Dennis Arter, Kam Gupta, David Levy, and Aimee Siegler.*

### View and Order Photos From World Conference

Photos from select member leader events at the 2009 World Conference are now available to view and order. Pictures are sorted by date and event. More pictures from the conference will be available in the coming weeks. [View and order photos.](#) (Choose the gallery titled, "ASQ-Minneapolis.")

## Section Executives (July 01, 2008 – June 30, 2009)

Position	Name	Contact
Section Chair	Akhilesh Manchanda	akhilesh_m@shaw.ca
Vice Chair	Allan Wilson	allwilson@telus.net
Nomination & Past Chair	Michael Kylo	mkylo@wilkinsonsteel.com
Secretary & Programs Chair	Puneet Manchanda	puneetma@hotmail.com
Treasurer	Terry Fung	tctfung@telus.net
Certification Chair	Vick Mehta	vick.k.mehta@ge.com
SMP Chair	Viswanathan Ganapahy	viswanat.g@gmail.com
Placement & Audit Chair	Sherif Labib	sherifl@wellquip.ca
Newsletter Editor	Deepak Dev Arora	deepakdevarora@gmail.com
Membership Chair	Hemang M. Pandit	pandit_hemang@yahoo.com
Education Chair	Nateram Seecharan	nates.seecharan@yahoo.ca
Member-At-Large	Manjit Sekhon	manjit.sekhon@ca.weatherford.com

### MEET OUR LOCAL MEMBERS

ASQ Edmonton section is currently looking for organizations to sponsor our upcoming events; the sponsorship includes two complimentary participants and exposure to meet our members. Please contact one of the section executives for further details.

### ADVERTISE WITH US

ASQ CANADA EDMONTON SECTION INVITES ADVERTISEMENT FROM RENOWNED COMPANIES TO REACH OUR MEMBERS THROUGH THIS NEWSLETTER, AND ON OUR LOCAL WEBSITE PLEASE CONTACT US FOR MORE INFO.