



Applying Lean and Continuous Rapid Improvement in Oil and Gas Operations

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ASQ Dinner Meeting
Tuesday, 6th December 2011
5:30pm (networking), 6:30pm (Dinner)
Delta Bow Valley
209 4 Ave SE,
Calgary, AB, T2G 0C6
Member \$50/Non-member \$55
Purchase Ticket at www.asqcalgary.org

On a time scale that dilutes the impact of special events, companies that demonstrate brilliant performance “always” possess the same three attributes:

1. Leading companies have clear goals that are translated throughout the organization so that all people know both the corporate aspirations as well as the best specific contribution that they as individuals or as small teams can make to achieve those aspirations.
2. Leading companies engage all people throughout the organization in a very formal way that ensures each person or small team is able to take the actions required to make their own best contributions to the corporate success.
3. Leading companies adopt the best methods of improvement appropriate to their work, including methods of improvement that are uniquely appropriate for use by newly engaged people who did not traditionally have a role in improvement.

Using these principles, Ray Floyd has spent the last 30 years leading organizations that have formally received global recognition for performance among the very best in industry. Theory, practice and examples of how that outcome was achieved will be reviewed in sufficient detail to enable you to begin replicating that performance.

*Ray is author of two commercially published books **A Culture of Rapid Improvement: Creating and Sustaining an Engaged Workforce (2008)** and **Liquid Lean: Developing a Lean Culture in the Process Industries (2010)**.*