



NEWS LETTER

ASQ CANADA EDMONTON SECTION (0410)

Volume 3 Issue 1 www.asqedmonton.org August 2010

Mission

ASQ Canada Edmonton Section adds value to ASQ membership and promotes quality in Northern Alberta through facilitating local access to information and education on quality principles, practices and experience, and by providing opportunities to share ideas and learning.

Message from the Chair



Hello everyone,

Thanks for taking a look at the first ASQ Edmonton Section newsletter of the year. We have a strong volunteer Section Executive again this year. The list is shown below. There have been a few changes: for the most part involving people taking on different responsibilities. We can always use an extra hand, so if are able to volunteer a few hours to help out with Section activities, please drop me a line.

We are in the process of planning our activities for the year. If you have any suggestions, please contact one of the Section Executives

We are getting off to a quick start this year with a presentation by Maria Stoletova on the use of TRIZ in supply chain management. Maria presented to the Calgary Section on this topic last spring, and the feedback was very positive, so we have invited her to journey up Hwy 2 to visit our Section. I have a particular fascination with TRIZ (an acronym roughly translated from Russian as "Theory of Inventors' Problem Solving"). It is a set of tools used to formulate and solve problems and to aid in the invention and development of products and processes. We used it fairly extensively in automotive product development in the 1990s, and I believe that it has quite a few applications in our field.

We have received word from Gary Gehring, our Regional Director that he has negotiated a limited time deal with the Quality Council of Indiana to purchase their primers at \$55 each with a minimum order of 5. This is a great deal on a very useful resource: I used the QCI primers for SSBB and CMQ&OE and found them invaluable. Have a look at their website at <http://www.qualitycouncil.com/> and drop me a line if you want to order a primer: the deadline is September 27.

Looking forward to a good year, and, as always, thank you for your support.

Allan Wilson

Edmonton Section Chair

Welcome to New Members

Please welcome members who are new to the Edmonton Section (0410) of ASQ Canada. On behalf of Edmonton Section, the executives committee welcomes them.

Upcoming Certification Examination

For list of category, application deadline and examination date, please click on the following link.

<http://www.asq.org/certification/dates.html>

Upcoming Event

- Topic:** Improving Industry-Based Supply Chain Practices with TRIZ Problem-Solving
Speaker: Professor Maria Stoletova
When: Thursday September 9, 2010
Where: Meridian Banquet/India Garden Restaurant, 76 Ave & 49 St. Edmonton
Time: Registration beginning at 5.30 pm, Dinner at 6.00 pm
Cost: \$10 for ASQ Members, \$15 for non-members

Please confirm your presence through e-mail by September 7th, 2010

Presentation Overview: Toyota's quality issues, observed earlier this year, were due in part to a too rapidly growing supply chain. Whether you are a multinational corporation or a small service organization, your supply chain can be quite complicated and difficult system to manage. Supply chain improvement is critical for an organization's growth, profitability, customer satisfaction, and competitiveness. TRIZ is a structured method for the generation of non-traditional, innovative, and breakthrough solutions to supply-chain issues in a time-efficient and low-cost fashion. This presentation provides an introduction to TRIZ and considers its practical applications in the supply chain environment.

BONUS OFFER: To find out how TRIZ can improve your supply chain management, the presenter, Dr. Maria Stoletova, of the University of Calgary and Integrated Quality Strategies Corp., is willing to personally assess opportunities for your supply chain improvement at no charge to you or your business (except for out-of-town travel arrangements, if necessary). You must be an attendee of this ASQ-Edmonton event to take advantage of this bonus offer.

Event Duration: 1 hr 15 min Q/A: 15 min

About Speaker:



Maria has 10 years of consulting and teaching experience in the quality area. Maria holds a Doctor of Philosophy degree in Engineering (equivalent) from Vladimir State University (Russia), Master's degrees in Industrial Engineering from Wayne State University (USA), in Operations Management from the University of Arkansas (USA), and in Metrology from Vladimir State University. She taught courses in operations management, decision analysis, supply chain management, quality improvement, applied engineering statistics, and metrology at U.S., Canadian, and Russian universities.

Maria worked on research projects in the fields of quality assurance and international quality standards. She completed a number of consulting projects in the quality improvement area working with manufacturing and service companies. Maria is a "Six Sigma - Green Belt" and an ASQ Certified Quality Manager, Certified Quality Engineer and Certified Quality Auditor.

Section Executives (July 01, 2010 –June 30, 2011)

Position	Name	Contact
Section Chair	Allan Wilson	allwilson@telus.net
Vice Chair	Viswanathan Ganapahy	viswanat.g@gmail.com
Secretary	Hemang M. Pandit	pandit_hemang@yahoo.com
Certification Chair	Vik Mehta	vick.k.mehta@ge.com
Treasurer	Melody Christofferson	melody.christofferson@enbridge.com
Newsletter Editor	Deepak Dev Arora	deepakdevarora@gmail.com
Audit Chair	Tom Hamilton	tom.hamilton@enbridge.com
Membership Chair	Richard Roy	rroy0319@rogers.com
SMP Chair	Doina Varzaru	doina.varzaru@worleyparsons.com
Placement Chair	Sherif Soliman	hutta@hotmail.com
Member At Large	Manjit Sekhon	manjit.sekhon@ca.weatherford.com
Nomination & Past Chair	Akhilesh Manchanda	akhilesh@canada.com
VOC Chair	Puneet Manchanda	puneetma@hotmail.com