



### Member Leaders (2011 – 2012)

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**Mission:** ASQ Canada Edmonton Section adds value to ASQ membership and promotes quality in Northern Alberta through facilitating local access to information and education on quality principles, practices and experience, and by providing opportunities to share ideas and learning.

### MESSAGE FROM THE CHAIR

**Dear ASQ Members,**

As we come to the end of the year 2011, it is the time to reflect and look back at what has been achieved and also look at the opportunities for improvement in the coming years.



2011 has been a good year for our section and we have formed a large member leaders group with strength of 15 (largest in the last 5 years) for 2011/ 2012. Together, we planned and coordinated dinner events at least every 2 months (excluding July & August holiday months) and a one day RCA training event. Our VOC Chair has analyzed your feedback from our last 2 events. The results were discussed in our last 2 executive meetings and helped us to decide on the topics, venues and speakers for future dinner events. We value your feedback and will do everything possible on our journey of continuous improvements towards excellence.

Deepak Shienh is our new section Newsletter Editor. Please find the list of the current Section Member Leaders team and their designations on the first page of this newsletter for your quick reference and communications to us.

Looking ahead, our first dinner event for the new year has been finalized for January 18, 2012. Roxane Fast will be speaking on the topic of "PRINCE2"- a unique project management technique/ tool. Roxane is an experienced project management instructor, facilitator, and mentor; and enjoys sharing the latest project management trends and techniques. Please find attached more details in this newsletter. Your member leaders team looks forward to the opportunity of meeting and greeting you during the first event in the new year.

On behalf of your section member leaders, I would like to extend my warm greetings to you, your family and friends. We hope to have a better performance in 2012 with your active support, encouragement and involvement.

Happy Holidays!

Regards,  
Viswanathan Ganapathy  
ASQ Edmonton Section Chair

*"Quality is never an accident; it is always the result of high intention, sincere effort, intelligent direction and skillful execution; it represents the wise choice of many alternatives." ~William A. Foster*

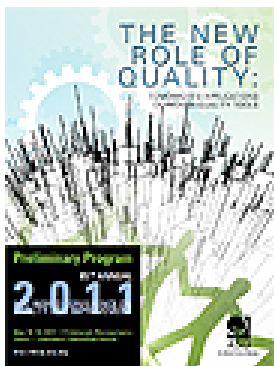
*"Be a yardstick of quality. Some people aren't used to an environment where excellence is expected." ~Steve Jobs*



Edmonton Section received the Total Quality Award for 2009 – 2010.



Visit [wcqi.asq.org](http://wcqi.asq.org) and click on following picture to download the conference program



**ASQ Canada Edmonton Section is pleased to announce its upcoming event:**

**Event: Ensuring Product Quality with PRINCE2®**

**Facilitated by: Roxane Fast**

**When:** Wednesday, January 18, 2012

**Where:** Meridian Banquet/India Garden Restaurant, 4820 76 Ave NW Edmonton

**Time:** Registration at 5.30 pm, Dinner at 6.00 pm, followed by presentation

**Cost:** \$10 for ASQ Members, \$15 for non-members

**Please confirm your presence through e-mail by January 15th, 2012**

**Abstract of the Event:** Do you want to learn more about a project management methodology that is gaining popularity in Canada? PRINCE2 (P**RO**jects IN C**ONTROLLED** E**NVIRONMENT**s) is a product-based method for effective project management with a strong focus on the project's product and the business values the project promises to deliver. Learn how PRINCE2 ensures product quality remains the focus during project planning and delivery.

**About Speaker:** Roxane Fast is CMA, PMP, and Registered PRINCE2 Practitioner. She has managed business improvement and software implementation projects in a variety of organizations including retail banking, financial services, not-for-profit, government, oil and gas, telecommunications and higher education. She is the owner of Willow Bridge (Alberta) Inc. She is also an experienced project management instructor, facilitator, and mentor; and enjoys sharing the latest project management trends and techniques

