



1st Annual Canadian Quality Congress
 August 19-21, 2009, The University of British Columbia, Vancouver, Canada
Focus on Future: Quality, Innovation and Social Responsibility

PERSONAL DATA

Please check preferred salutation: Dr. Prof. Mr. Ms. Mrs. Miss

*Last Name: _____ *First Name: _____

Job Title: _____ *Affiliation/Company: _____

*Address: _____

*City: _____ *State/Province: _____ *Zip/Postal: _____ *Country: _____

*Phone: _____ Fax: _____ *Email: _____
(include country & area code) (include country & area code)

I consent to the inclusion of my name and contact information, provided above, in the conference participant list, which may be distributed to the organizers, sponsors, exhibitors and delegates: Yes No

Are you a vegetarian? Yes No Other specific dietary requirements or allergies: _____

Do you have any accessibility issues we should be aware of? _____

REGISTRATION FEES (all fees are in Canadian dollars and do not include tax. A 5% Goods and Services Tax (GST) will be added to the rates listed)

The **Full Conference, Paper Presenter, Student, Government Employee and ASQ Member** registration fees include: admission to the Opening Reception on August 18, and to the Conference Banquet on August 20; admission to the technical sessions and exhibits; continental breakfast on August 19, 20 and 21; lunch on August 19 and 20; refreshments on August 19, 20 and 21; an electronic copy of the proceedings; and, a certificate of attendance.

The **One-Day** registration fee includes: admission to the technical sessions and exhibit on that respective day; the daily breakfast and lunch (lunch not served on August 21); the daily refreshment breaks; and, the conference proceedings available online.

Conference Registration Fees					
	Rates	Early Bird (Before July 1)	Standard (July 1- Aug 11)	Onsite (Aug 18- Aug 21)	Order Amount
<input type="checkbox"/>	Full 3-Day Conference	\$700.00	\$800.00	\$800.00	\$
<input type="checkbox"/>	Paper Presenter	\$450.00	\$550.00	\$550.00	\$
<input type="checkbox"/>	Student ID # _____	\$400.00	\$500.00	\$500.00	\$
<input type="checkbox"/>	Government Employee ID # _____	\$650.00	\$750.00	\$750.00	\$
<input type="checkbox"/>	ASQ Member ID# _____	\$595.00	\$680.00	\$723.00	\$
<input type="checkbox"/>	One-Day x ___ Aug 19 One-Day x ___ Aug 20 One-Day x ___ Aug 21	\$350.00	\$400.00	\$400.00	\$
<input type="checkbox"/>	I plan on attending the complimentary Opening Reception on Tuesday, August 18		<input type="checkbox"/>	I plan on attending the complimentary Conference Banquet on Thursday, August 20	

REGISTRATION FEES CONTINUED

Accompanying Guest Fees			
Breakfast (per person)	Lunch (per person)	Thursday, August 20 Conference Banquet Tickets	Order Amount
\$10.00 x ___ Aug 19	\$15.00 x ___ Aug 19	___ x \$60.00	\$
\$10.00 x ___ Aug 20	\$15.00 x ___ Aug 20		
\$10.00 x ___ Aug 21			
_____ guests will be attending the complimentary Opening Reception on Tuesday, August 18		Does your guest have any specific dietary requests or allergies? _____	

Please Note the Following: Students, ASQ Members and Government Employees must provide their ID number when registering to receive the discounted rate. Clerks at the registration desk will ask delegates for proof when picking up their name badge. If proof is not provided, the Clerks have a right to refuse the discount. A Full Conference rate will thereafter be applied. The technical sessions are not open for guests to attend. Should a guest wish to attend these sessions, they must register as a delegate and not as a guest.	Subtotal	\$
	5% GST	\$
	Total Owed	\$

PAYMENT INFORMATION

Payment by Credit Card

Payment can be made via this registration form with Visa, MasterCard or American Express. Please fill out the attached credit card authorization form and **FAX** it back, along with the registration form, to the Conference Secretariat at **+1 (604) 822-1069**.

Payment by Cheque

If you would like to pay by cheque, please complete the registration form and select the "Cheque" option below. All cheques must be made out to *1st Annual Canadian Quality Congress*, must be in Canadian funds and must be drawn at a Canadian bank. Please ensure the registrant's name is noted on the cheque. Send the cheque to the CQC Registration Secretariat in Vancouver (address listed below).

Payment by Wire Transfer

If you would like to pay by wire transfer, please complete the 'Personal Data' and 'Registration Fees' section of this form, and select the 'Wire Transfer' option below. After this please contact the CQC Secretariat at registration@housing.ubc.ca, or at +1 (604) 822-1050 and the Secretariat will issue you the wire transfer banking information. Please note that a processing fee of CAD \$8.50 applies for all wire transfer payments. Wire transfer payments can only be accepted on first time payments. All other payments must be made by credit card.

Payment Method		
<input type="checkbox"/> Credit Card (see below)	<input type="checkbox"/> Cheque	<input type="checkbox"/> Wire Transfer

CREDIT CARD INFORMATION

I have authorized the amount of \$ _____ to be charged to the credit card indicated below for the **2009 Canadian Quality Congress Registration Fee**.

MasterCard

Visa

Amex

Credit Card No: _____

Exp. Date: _____

Security Code (last three digits on the back of your credit card): _____

Name on card (Please PRINT): _____

Affiliation/Company: _____

Authorized Signature _____

Date _____

OFFICIAL USE ONLY

DATE: _____

PROCESSED BY: _____

MONERIS STATUS:

APPROVED

DECLINED

Further Information

Confirmation

Your registration and payment will be confirmed by email. Please use this confirmation as your registration receipt.

Cancellation Policy

Registration fees for the conference or any of the workshops, less a \$50 CAD penalty fee, will be refunded if cancellation is received by the CQC Secretariat in writing by July 15, 2009. After this date, only substitutions will be accepted. **For cancellations received after July 15, 2009, there will be no refunds.** All refunds will be processed after the conference end date.

Group Discount

If three or more individuals from the same organization register at the same time for the full conference, there is group discount of \$50 Canadian per person. In order to receive this discount, please contact the CQC Conference Secretariat directly.

Questions?

Please direct all registration-based questions to the CQC Registration Secretariat.

CQC Conference Secretariat

Conferences and Accommodation at UBC
5961 Student Union Blvd.
Vancouver, BC V6T 2C9
Canada
Tel: +1 (604) 822-1050
Fax: +1 (604) 822-1069
Email: registration@housing.ubc.ca

Thank you for registering and we look forward to welcoming you to Vancouver, Canada!