

NEWSLETTER



ASQ CANADA EDMONTON SECTION (0410)

Volume: 7 Issue: 8 <u>www.asgedmonton.org</u> January - 2015

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Mission: ASQ Canada Edmonton Section adds value to ASQ membership and promotes quality in Northern Alberta through facilitating local access to information and education on quality principles, practices and experience, and by providing opportunities to share ideas and learning.

Message from the Chair

Hi Quality professionals and dear friends,

Hope your 2014 was complete with achievements to your satisfaction, and now it is time for welcoming 2015 - Let Quality begin from the inside and work its way out (Bob Moawad).

I would like to welcome our 2015 member leader team which is now amazing 22 (we have added 6 new member leaders). On the other hand, my heartfelt thanks to the outgoing 2014 team (15 continue to be member leaders for 2015) for their support and contributions to adding value for our members. Our team would like to thank Bobby Kohli and Sarb Khatra for their contributions in 2014 as member leaders.

ASQ continues to enrich our knowledge base with their website and also their publications and trainings. December issue of QP carries an informative cover story on salary survey 2014 results regarding how "Organizational culture affects salary and can make or break employee morale" – click here to access the complete article.

Keeping in line with above we are pleased to announce our first event of the year by Dr. Lionel Laroche who will be presenting on "Understanding the impact of cultural differences on quality assurance professionals" as per details on next page.

Continuing on the Quality career theme, ASQ TV has an interesting video where ASQ members discuss the current and future states of quality careers. The video can be accessed at http://videos.asq.org/home.

Once again wishing you a prosperous and exciting 2015, and looking forward to meeting you at our next event on January 21st 2015.

Regards

Puneet Manchanda

Chair ASQ Edmonton Section 0410

Networking Opportunity

ASQ events provide you an exciting opportunity to mingle with quality professionals including many working with some major market players in a variety of industries. The benefits of such interactions are not just limited to those looking for work or a career change in the field of quality. These events provide endless opportunities such as learning and exchanging ideas on topics related to career, Quality, recent trends in the field of Quality, etc. In a nutshell, ASQ Dinner events are the master key to open many locks you may be encountering!

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Quality Quotes

Experience is simply the name we give our mistakes.

Oscar Wilde

If everything seems to be going well, you have obviously overlooked something.

Murphy's law

Complexity creates confusion, simplicity focus.

Edward de Bono

The dumbest people I know are those who know it all.

Malcolm Forbes

Knowing is not enough; we must apply

Goethe

Try not to become a man of success but a man of value.

Event Details

Venue: Woodvale Community League AKA Millwoods

Golf Course Clubhouse

Address: 4540 50 St NW, Edmonton T6L 6B6

Date: Wednesday, January 21, 2015

Registration: 5:30 PM (Fee: \$20 ASQ Members and Students,

\$30 Non-ASQ Members)

Dinner: 6:00 PM

Presentation: 7:00 PM

Short Biography of Dr. Lionel Laroche, Ph.D., P.Eng.

Over the past 16 years, Dr. Laroche has provided cross-cultural training, coaching and consulting services to over 50,000 people in 15 countries. Lionel specializes in helping professionals and organizations reap the benefits of cultural differences in their work. His client list includes many large oil & gas, mining and engineering consulting companies. He has written three books: "Managing Cultural Diversity in Technical Professions", "Recruiting, Retaining and Promoting Culturally Different Employees" and "Danger and Opportunity: Bridging Cultural Diversity for Competitive Advantage."

Topic

"Understanding the impact of cultural differences on quality assurance professionals". While the laws of physics are the same all over the world, what people do with these laws vary extensively from one part of the world to another. The way technical professionals have been educated has a major impact on the way they think, communicate, solve problems and work together in teams. This presentation examines the impact that cultural differences have on quality assurance professionals and provides suggestions to bridge the gap with culturally different colleagues.

ASQ Training Resources

To support quality professionals worldwide in preparing for their certification exams and day to day quality improvement activities, ASQ makes available various and methodologies at its online Knowledge Center at http://asq.org/knowledge-center/index.html. Also, ASQ provides onsite and web-based training on various quality topics and certifications at http://asq.org/learninginstitute/index.html. You can also order simulated ASQ Exams & Questions at http://cert.asq.org/certification/control/prepare).

New study groups in Edmonton (CMQ/OE)

Interested quality professionals who plan to take the exams in 2015 and certified members who want to mentor the study groups. Group schedule will be published in coming newsletter. Please contact Atheer Jawad at Education@asgedmonton.org for more details.

USEFUL LINKS

ASQ Edmonton Section 410 LinkedIn Group - <u>ASQ Edmonton Section 410 | LinkedIn Intro to quality, presentations, forums http://elsmar.com/</u>

Society of Quality Assurance http://www.sqa.org

Intro to quality, quality standards - http://www.praxiom.com/

ASQ's face book page, like us and join the posts - http://facebook.com/ASQ

Certified Quality Auditor Certification Preparation Course Offered by ASQ -

http://asq.org/training/certified-quality-auditor-certification-preparation CQAASQ.html

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