

UPCOMING EVENTS



ASQ CANADA EDMONTON SECTION (0410)

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ASQ Edmonton Mission:

ASQ Canada Edmonton Section adds value to ASQ membership and promotes quality in Northern Alberta through facilitating local access to information and education on quality principles, practices and experience, and by providing opportunities to share ideas and learning.

Upcoming Events

- 1. September 21st Joint ASQ Edmonton / AACE Edmonton Dinner Meeting
- 2. October 19th ASQ Edmonton Dinner Meeting

September Dinner Meeting (Joint with AACE)

September 21st, 6:15 pm to 8:15 pm, at Stantec Inc. (Main Office @ 10160 - 112 Street Edmonton)

Registration opens at 6:15, Dinner will be served at 6:30, Presentation 7:00 to 8:15 pm. Student: \$10, Non-Member: \$25, Member: \$15, New ASQ Members: first meeting free.

Please RSVP by September 16th to program chair, Regine Seibert, at Program@asqedmonton.org

Guest Speaker:

Lisa Hennigar is a change management professional with over 20 years' experience in the industry. She has worked in the areas of quality, process improvement, project management, training, and communications. Lisa holds 4 certifications in change management, is a Six Sigma Black Belt holder, and holds a master's degree in cultural studies, specializing in corporate culture. Her current position is change management manager for Finning Canada where she is responsible for establishing a change management department and providing support to national initiatives. When she is not managing change, Lisa devotes as much time as she can to skiing and diving.



Lisa Hennigar, will present on "Change Management", 60 minute workshop, where we will learn:

- ➤ The ROI of change management industry bench marking data (PROSI) and Caterpillar's Black Belt project assessing the costs of unmanaged change in their business.
- Finning's Change Management journey –opportunities and challenges that Finning has faced in establishing change management within a global business
- PROSCI Why Finning chose PROSI methodology, the pros and cons of this approach to change management
- Change Management metrics -how they are launching Workday and how standard change management metrics is applied (speed of adoption, ultimate utilization and proficiency of staff), aligned these metrics with project KPIs, to show the value of change management in terms of benefit realization.